Exchange and return policy

Returns must be made within 10 days, for exchange only.

To make an exchange, the original labels must be on the garment and the invoice attached.

The garment must be unused and in the same condition as you received it and in its original packaging.

Gift cards can not be returned.

Clothing on sale can not be exchanged

Damaged or defective clothing will be exchanged at our expense.

To make a return:

Contact us by phone 1-888-262-6535 or by email info@ezeplus.com

To inform us of the reason for the return. We may need a photo.

The return shipping is at your own costs and they are not refundable. We pay new shipment costs.

Please allow for delivery times, depending on where you live.

To return a product you must send it by mail to:

6490 Beaubien est, Montréal (QC) H1M 1A9